



APRIL 2025

# BOARD REPORT

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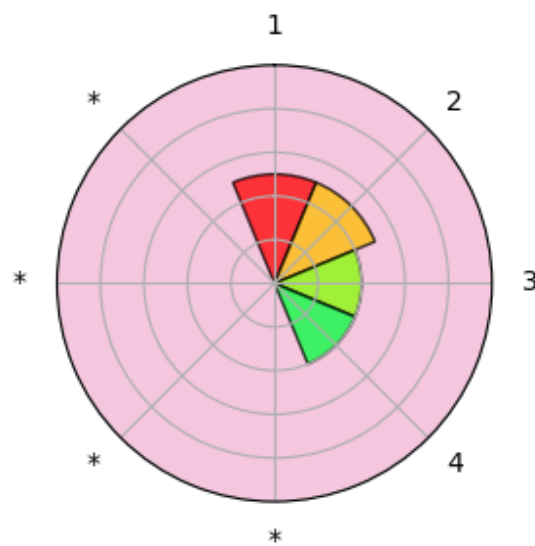


**FIREFLY**

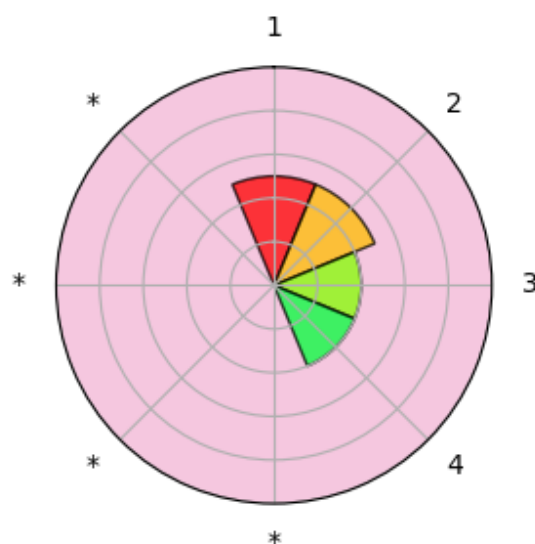


- FIREFLY Clinical Manager, Amanda, and the Urgent Response Team, worked with northern partners to coordinate the first Far North URS request.
- FIREFLY Senior Clinician, Jocelyn, was invited to provide Northern Ontario School of Medicine University (NOSM U) Webinar: "Using Augmentative & Alternative Communication (AAC): An Introduction" to northern colleagues.
- Staff worked to secure alternate support in response to individual Jordan's Principle funding applications being denied.
- FIREFLY's Joel and Jackie delivered a presentation at the first ever Indigenous Healthy Babies Healthy Children conference in Niagara Falls.

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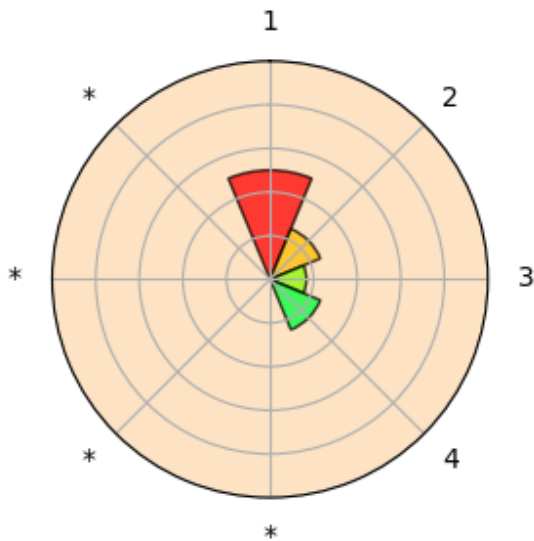


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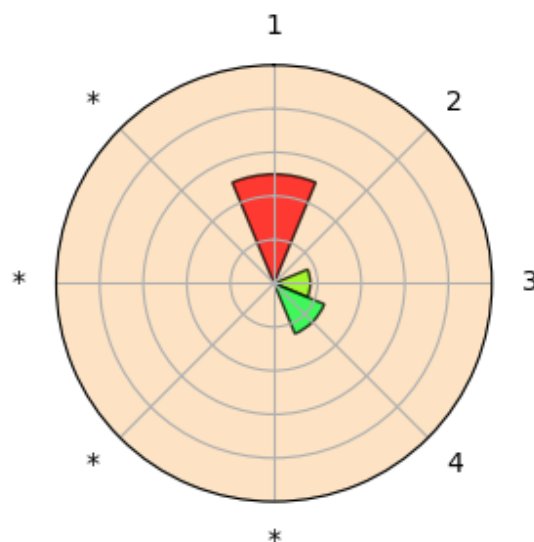


# Champion for Children, Families and Communities

1. Complete the annual client and stakeholders survey process.
2. Develop culturally appropriate, FIREFLY-branded resources taking into account client, community and partner input.
3. Implement 3 new service partnerships with Indigenous partners.
4. Review, update, and implement Family and Youth Engagement guidelines.

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- CEO of Empowered Kids Ontario (EKO), Jennifer Churchill, met with FIREFLY clinical staff in-person during a visit to learn more about FIREFLY's integrated services, successes, and pressures. She also shared provincial insights during the meeting and met with FIREFLY Board Members the following day.

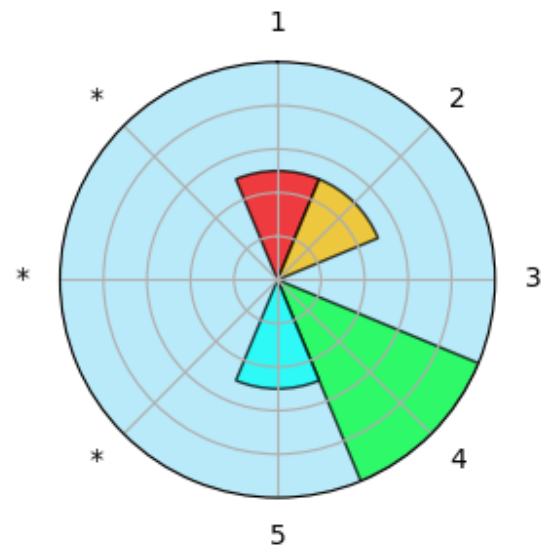
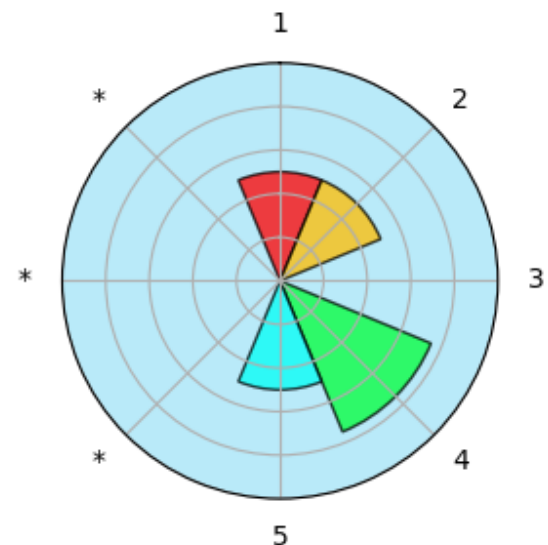
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**Listen, empower  
and inspire  
each other**

1. Support professional development in the area of inclusion.
2. Roll out the Leadership Development program to emerging leaders.
3. Build a Succession Plan Program
4. Implement a Psychological Safety - Mental Health plan



- CYDS staff delivered three presentations at EKO's Spring Symposium. The "Enhancing Onboarding and Orientation to Improve Staff Retention" poster prepared by Joel, Lana and Grace won runner-up for the People's Choice Award.
- FIREFLY's Manager of Communications, Grace, was invited to join the EKO Spring Symposium comms team as a "Roving Reporter".
- FIREFLY Directors, Darcia and Jackie, toured Grandview Kids' brand new facility to gain insight into the state-of-the-art children's treatment centre and their design and build process.
- Client and Partner surveys closed April 9. Feedback is being reviewed and a workplan/report will be developed.

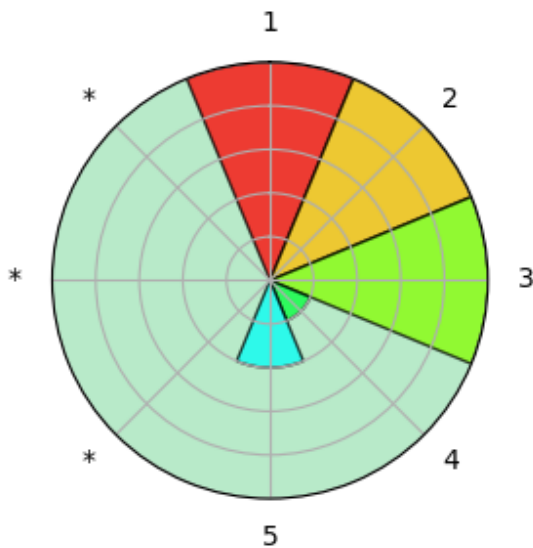
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# Transform Experiences and Outcomes

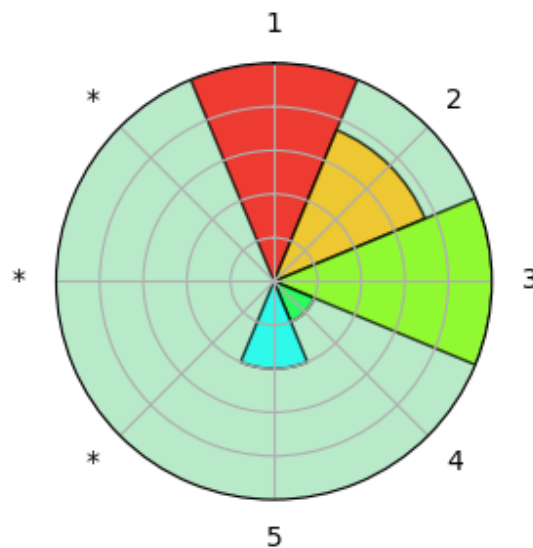
1. Integrate client voice into service design and delivery specific to the LIFT project.
2. Develop service implementation plan for Far North specialized rehab service.
3. Implement "Right Time, Right Care" for Mental Health services.
4. Papers accepted at CMHO and EKO annual conferences related to best practice work in our sector.
5. Build relationships within communities served by FIREFLY.



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- Six FIREFLY staff began Privacy Officer training with Kate Dewhirst.
- The new payroll system, ADP Workforce Now, has been successfully implemented and is now fully operational.
- Three of FIREFLY's main printed rack cards have been refreshed and delivered to all FIREFLY offices. More work is being done on updating and refreshing the program specific rack cards.



# Innovate for Quality and Success

1. Increase skills and knowledge for staff and leadership through voluntary learning opportunities hosted by the back-of-house teams.
2. Evaluate and implement a new payroll system.
3. Develop a tool to allow for review of forecasting of financial position.
4. Implement the updated FIREFLY Communication Strategy.
5. Develop and submit a Capital Plan request to the Ministry.

# FIREFLY Highlights



FIREFLY's Jackie and Joel pose in front of the Graphic Record of the Indigenous Healthy Babies Healthy Children conference in Niagara Falls.



FIREFLY staff had fun learning how to sew their own ribbon skirts during a workshop put on in partnership with Turtle Island Cloth & Craft Company.



FIREFLY's Devon and Karim stand in front of the poster they presented at the Empowered Kids Ontario conference in April. It looked at the work Devon, Karim and Meagan did teaching staff at childcare centres across Northwestern Ontario about sensory processing.

## ON THE HORIZON

- FIREFLY In-person Conference for staff being held Wednesday - Thursday, May 28-29.
- Care for the Caregiver Event, May 27 1:00-4:00 PM in Kenora.
- Clinical Manager (CYDS) interviews.
- Director visioning session.



**FIREFLY**