



# Annual Report for 2021-2022

Healthy People – Resilient Families – Vibrant Communities.



FIREFLY offices operate on the original lands and territories of the Anishinaabeg, the Mushkegowuk and the Métis peoples. Treaties 3, 5 and 9 were signed upon these lands. We strive as guests on these lands to honour our responsibilities to care for this land and uphold the treaties that were signed therein.



## Message from the Board Chair & CEO

# Kindness

There are three ways to ultimate success:

The first way is to be Kind

The second way is to be Kind

The third way is to be Kind

- Mr. Roger's Neighbourhood

**HEART** is a core value of FIREFLY. FIREFLY staff approach our work with empathy, respect, passion and trust. Again this year staff demonstrated a compassionate commitment to and respect for the wellbeing and growth of children, youth and families through daily acts of care, advocacy and abundance of kindness.

The second year of the pandemic, has continued to cause disruption in life plans and place burdens on many children, youth, families and our communities. The economic, social and emotional costs have been tough, most especially for those most vulnerable. Similar to many other organizations, we too have faced staffing shortages, further complicated by a lack of local housing in our communities. Finding a way forward in this second year has also led to differing viewpoints and challenges in finding common ground.

With continuing COVID-19 pressures, FIREFLY services maintained a mix of virtual and in-person services and advocated for return to school; attending to and safekeeping the emotional and the physical well being of young people, families and staff. We recognize the dedication and extra effort of child care staff to keep the doors open for children and their families. The EarlyOn Centres and the First Nations Child Care and Child and Family programs continued outreach support; present in many creative ways to connect with and support children, families and care providers. Finally, COVID-19 brought issues of inequities and racism to the forefront. FIREFLY staff stepped forward to support people significantly impacted including helping with food security, children's summer programs and the Christmas care project - Cups of Warmth and Soles for Souls.



In April 2021, after many years of advocacy for local specialized services, FIREFLY was officially designated a Children’s Treatment Centre for the Kenora and Rainy River Districts. We look forward to developing “close to home” specialized children’s rehabilitation services over the next few years. Our work in Autism continues to expand with regional leadership in the Ontario Autism programs, Entry to School and Urgent Response. We are pleased to share that more families had access to Diagnostic Hub assessments this year. The Child, Youth and Development Services program piloted brief services in response to the needs of families and organized a community-based summer group rehabilitation therapy program. Additionally, this year, we facilitated pediatric diagnostic services in Kenora. The Child and Youth Mental Health program launched a quality improvement project reviewing pathways and processes for single session/brief services, providing just in time care for children and youth experiencing mental health concerns. As well, youth and families can now make a self-referral online. Finally, we know that factors such as social determinants of health and trauma have a significant influence in mental health. To reach out to those Kenora youth most impacted, our services have expanded to include Outreach Engagement staff.

FIREFLY remains fully committed to our journey of Truth and Reconciliation, developing services that are aligned with the Calls to Action of the Truth and Reconciliation Commission. Listening and learning continued including participation in community events, a month of study on Indigenous History in June and staff workshop in the fall – Learning Summit – Living in Indigenous Sovereignty – Personal and Practice Related Opportunities for Action. We acknowledge and thank members of the FIREFLY Truth and Reconciliation Working Group for their work and guidance. Additionally, this year we formally began Diversity, Equity and Inclusion journey to create a space that fully feels safe for staff and clients to bring their whole self to our spaces. Our goal is to be a diverse and inclusive environment where all people have an equitable chance to succeed and thrive. Thanks as well to the Diversity, Equity and Inclusion Committee for their commitment and efforts in creating a pathway for this journey.

With our changing environment, experience of the pandemic and looking to the future, we are setting a framework for going forward. Our thanks to clients, staff, community partners for their generous guidance helping us develop the Imagine FIREFLY Project. The soon to be initiated three-year plan will reflect a vision of FIREFLY services and framework to support planning and decision making.

Working in partnership across within and across communities and regions is always a FIREFLY priority. Collaboration and collective efforts make for better service.



Our thanks to the many community care partnerships that have made a difference this year including with School Boards, Kenora Chiefs Advisory, Hospitals, Sioux Lookout First Nations Health Authority, Ontario Health Teams, Northwestern Health Unit and Child and Community Resources. We thank and acknowledge our many funding partners who have entrusted FIREFLY with the use of resources to serve children and families that live in Kenora and Rainy River Districts. We were fortunate to continue and expand partnerships with educational institutions, providing on-site learning opportunities for students across the disciplines. Notable was the Board Governance series held last spring, inviting leaders of non-profit organizations from across the region to join. The FIREFLY Board hosted four educational nights on Board Governance and Trends in the Sector open to board members and leaders. These sessions were well received and included participants from beyond the northwest.

We were excited to see the launch of the FIREFLY Foundation this past fall. Kenora and Rainy River Districts FIREFLY Foundation is dedicated to raising funds to meet the needs of children's programs offered at FIREFLY. The goal of the Foundation is to help children and youth realize their potential and to create more opportunities for FIREFLY staff to go above and beyond in their service delivery.

We celebrate the dedication and achievements of FIREFLY staff. Throughout the year, operations, human resources, information technology, finance and administrative support have been our mighty and innovative backbone in a changing environment. FIREFLY staff have demonstrated unwavering dedication to delivering safe and quality services in support of the well-being of children youth and families. We acknowledge and thank our Board of Directors who selflessly share of their wisdom and time, with good governance for the organization and those we serve. Most important, we celebrate the children, youth and families in our communities across the region. Their strengths, challenges, courage and hope inspire us daily to strive for the very best outcomes with great care and kindness.

Looking to the future, FIREFLY remains committed to continuous quality improvement of our services. We are preparing for our next Accreditation Canada survey this fall, measuring ourselves with national standards in care. We look forward to implementing the Imagine FIREFLY framework and continuing leadership in children's services locally, regionally and provincially. We remain dedicated to family centred care approaches and services that support for children and youth on their life journey.



**Debbie Larson - Board Chair**



**Karen Ingebrigtsen - CEO**

# OUR MISSION

FIREFLY provides children’s emotional, physical, developmental and community services. As embodied in our values, FIREFLY is dedicated to supporting and strengthening the health and wellbeing of children, youth and families across Northwestern Ontario through our client-centred service excellence, system leadership, and partnerships.

# OUR VISION

Healthy People. Resilient Families. Vibrant Communities.

# OUR VALUES

## REACHING BEYOND

We are future focused, driven by what is possible, and gracefully navigate change for the better.

Artwork by grade 6 student, Rylie Kosloski, École Ste-Marguerite Bourgeoys, Kenora



## HEART

This value is about how we do our work; with heart, dedication and with good reason. It’s how we approach our work; with empathy, passion, caring, respect and sensitivity.

Artwork by grade 6 student, Laura McNulty, École Ste-Marguerite Bourgeoys, Kenora

## SHARING & PLAYING TOGETHER

Relationships are the foundation of everything we do. We believe in joining, connecting and collaborating.

Artwork by grade 6 student, Maggie Carlson, École Ste-Marguerite Bourgeoys, Kenora



## EMPOWERMENT

We believe in everyone’s strength and capacity and we support their development in the work we do. We cheer and praise, build confidence and celebrate the strengths of our clients.

Artwork by grade 6 student, Maddyn Hughes, École Ste-Marguerite Bourgeoys, Kenora

## ACCOUNTABILITY

We are dependable and take responsibility for our work, our interactions, our relationships, and our results

Artwork by grade 2 student, Kierron, Open Roads School, Dryden



# 2019-2022 Strategic Plan



**FIREFLY**

## 2019-2022 Strategic Plan on a Page

**Our Vision:** Healthy People, Resilient Families, Vibrant Communities

### Leadership, Advocacy and Partnership

FIREFLY will champion change that ensures the best outcomes for children, youth and families across Northwestern Ontario.

### FIREFLY Staff and Workplace Culture

FIREFLY will have a healthy workplace culture that empowers staff to provide service excellence with pride.

### FIREFLY's Mission:

FIREFLY provides children's emotional, physical, developmental and community services. As embodied in our values, FIREFLY is dedicated to supporting and strengthening the health and wellbeing of children, youth and families across Northwestern Ontario through our client-centred service excellence, system leadership, and partnerships.

### Service Excellence and Client Engagement

FIREFLY will provide a safe, consistent, exceptional client-centred experience drawing upon the expertise of children, youth and families as well as the clinical expertise and knowledge of staff.

### Progressive and Responsive Organization

FIREFLY will be a data and quality driven organization that achieves success through innovation and technology.

### Our Values:

Heart ~ Sharing & Playing Together ~ Empowerment ~ Reaching Beyond ~ Accountability



# 2019-2022 Strategic Plan

## Leadership, Advocacy & Partnership

FIREFLY will champion change that ensures the best outcomes for children, youth and families across Northwestern Ontario

- ◇ With strategic partners, plan and promote for enhanced, integrated services for children, youth and families in Northwestern Ontario.
- ◇ Champion, at all levels (provincial, regional, local), community capacity for enhanced wellbeing, prevention and service delivery.
- ◇ Promote and support Indigenous partners and communities in developing services that meet the Truth and Reconciliation Commission's Calls to Action.

## FIREFLY Staff and Workplace Culture

FIREFLY will have a healthy workplace culture that empowers staff to provide service excellence with pride

- ◇ Foster a learning environment where staff grow, share knowledge and continuously improve.
- ◇ Strengthen organizational and leadership capacity through ongoing and appropriate recruitment, retention and succession planning strategies.
- ◇ Foster a safe work environment that demonstrates FIREFLY's values and where staff are supported and achievements are celebrated.

## Service Excellence and Client Engagement

FIREFLY will provide a safe, consistent, exceptional client-centred experience drawing upon the expertise of children, youth and families as well as the clinical expertise and knowledge of staff.

- ◇ Strengthen children, youth and family voice in service design, delivery and evaluation.
- ◇ Improve equitable and timely access to services.
- ◇ Enhance social inclusion and cultural competencies that respect cultural needs, diverse traditions, heritages and lived experiences.

## Progressive and Responsive Organization

FIREFLY will be a data and quality driven organization that achieves success through innovation and technology.

- ◇ Advance a culture and practice of quality, safety, and service excellence through evidence.
- ◇ Increase capacity and resources through use of technology and analysis.
- ◇ Improve organizational effectiveness and performance through efficiencies and continuous improvement.
- ◇ Grow opportunities for revenue to support service delivery.



# Programs & Services

## Children & Youth Mental Health

- SNAP® (Stop Now and Plan)
- Brief Services (1-4 sessions)
- Counselling & Therapy
- Family & Caregiver Services
- Psychological Services
- Psychiatry (Tele-psychiatry - Sick Kids)
- Youth Justice Program



## Coordinated Service Planning

- Service for children and youth with multiple and/or complex special needs
- Service planning and coordination
- Family centred plan

## Centralized Intake

- Online self-referral form
- Call 1-833-696-5437
- 3rd party general referral form
- Email [intake@fireflynw.ca](mailto:intake@fireflynw.ca)



## Respite Services

- In-home
- Out-of-home
- Autism Respite

# Programs & Services (cont'd)

## Children & Youth Development Services

- Occupational Therapy, Physiotherapy, Speech-Language Pathology, and Child Development
- Community based rehabilitation services
- School Based Rehabilitation Services
- Indigenous partnership in service delivery
- Augmentative & Alternative Communication
- Complex feeding & swallowing
- Seating & mobility



## Autism Services

- Behaviour services
- Fee-for-service options
- Urgent Response Service
- Entry to School Program
- Caregiver-mediated Early Years Program
- Foundational family services

## Diagnostic Services

- Autism Diagnostic Hub
- Pediatrics Clinic
- Northwestern Ontario FASD (Fetal Alcohol Spectrum Disorder) Diagnostic Clinic



## EarlyON

- Child care resource & support
- Developmental activities
- Health teaching
- Prenatal services nutrition program

## Child Care

- Serving children 0-12 years of age
- Operating 8 licensed programs
- Full day and before/after school care

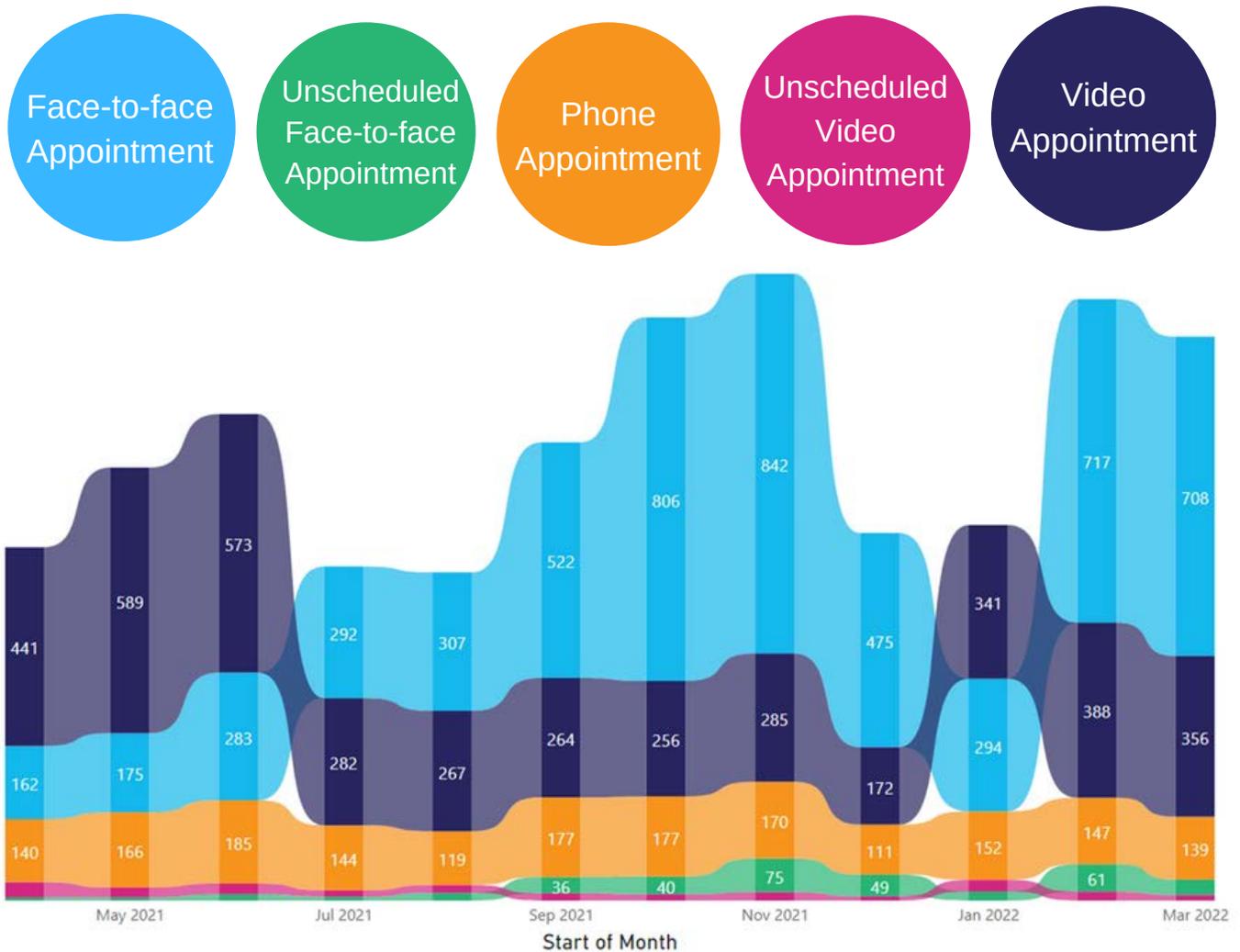




# The Ways Clients Access Service

Service delivery saw significant evolution during the course of the pandemic. Staff worked to provide service in creative ways based on the preferences of children and families with imposed safety measures at given points in time. The graphic below demonstrates the many ways clients received service and the trends linked to changes in COVID restrictions.

## Hours of Service by Delivery Type



# Partnership with Kenora Chiefs Advisory



**127**

Occupational  
Therapy  
# Clients Served

**34**

Physiotherapy  
# Clients Served

**217**

Speech-Language  
Pathology  
# Clients Served

**2507**

Occupational  
Therapy  
Encounters\*

**448**

Physiotherapy  
Encounters\*

**4425**

Speech-Language  
Pathology  
Encounters\*

\*Encounters: This number includes all modes of service provided to each client, i.e. in-person visit, phone call, attempted contact, no show, virtual visit, etc.

# Far North Services - Sioux Lookout First Nations Health Authority & Ministry of Children, Community & Social Services



Sioux Lookout  
First Nations  
Health Authority

**165**

Occupational  
Therapy  
# Clients Served

**102**

Physiotherapy  
# Clients Served

**423**

Speech-Language  
Pathology  
# Clients Served

**739**

Occupational  
Therapy  
Encounters\*

**666**

Physiotherapy  
Encounters\*

**2459**

Speech-Language  
Pathology  
Encounters\*

\*Encounters: This number includes all modes of service provided to each client, i.e. in-person visit, phone call, attempted contact, no show, virtual visit, etc.



# Referral Trends

Clients Referred to Child and Youth Developmental Services & Children and Youth Mental Health Services by Month

1399

#Clients referred to CYDS

1038

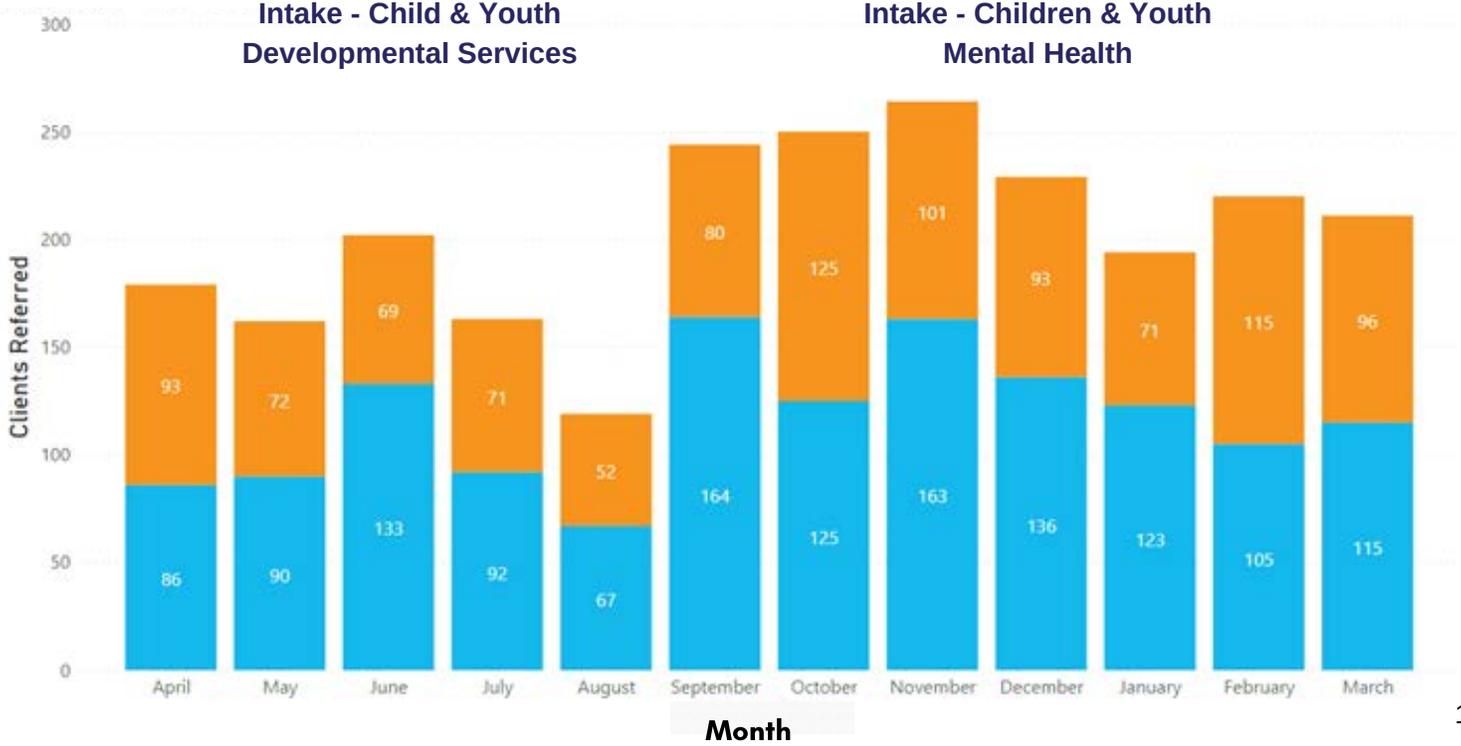
#Clients referred to CYMH

FIREFLY Intake handled 264 clients during the peak referral month – that represents 66/week and nearly 13 per day!



Intake - Child & Youth Developmental Services

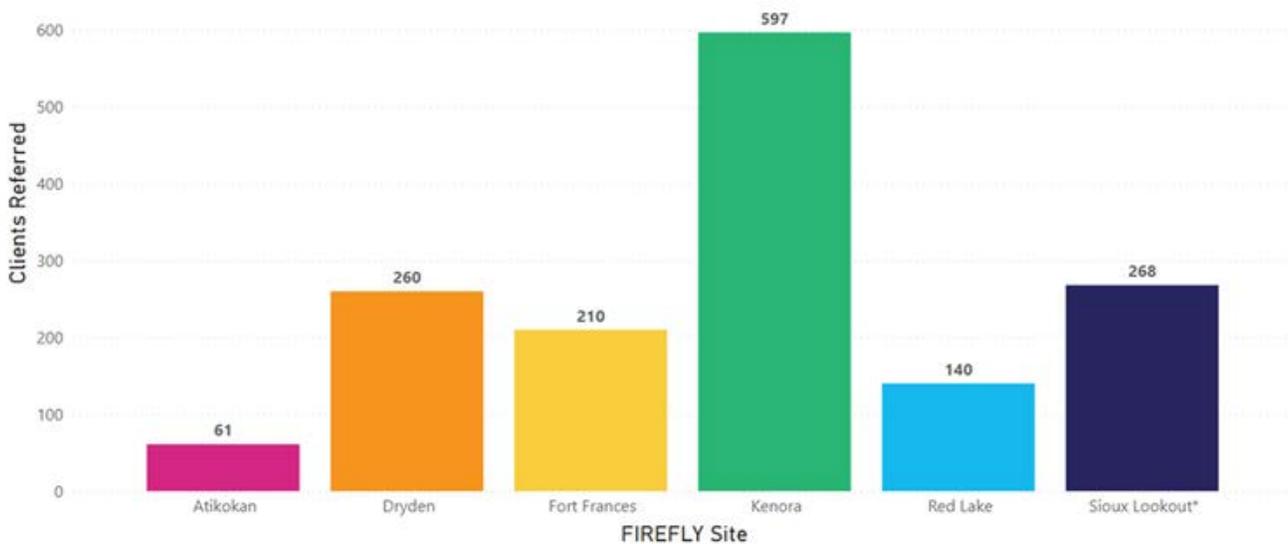
Intake - Children & Youth Mental Health





# Centralized Intake

Clients Referred by Site: **1536**



## Early Adopter of SmartStart Hubs



**Clear Entry**

- Hubs are a clear entry/ access point to services for families, and collect base information from clients



**Information Gathering**

- Hubs work with families to gather information (with consent) about children's strengths, goals and needs



**Connection to Service**

- Hubs connect families to local services, sharing information (with consent) to ensure seamless, supported experiences



**Family-Based Supports**

- Hubs deliver and connect families to services and supports to strengthen families' capacity to support their children



**Streamline Service Pathways**

- Hubs build partnerships with service providers in the community to streamline service pathways

Supported by a culturally responsive approach to service delivery

SmartStart Hubs are an entry point to children's special needs services that support the early identification of children's and families' strengths, goals and needs, and help children and families get the help they need sooner. SmartStart Hubs will not be the only way to access children's services, nor do families have to go through the Hub to access other programs and services.



# New Online Self-Referral



[fireflynw.ontarionow.ca/self-referral](http://fireflynw.ontarionow.ca/self-referral)



## SPEAK UP FOR YOUR MENTAL WELL-BEING

Are you under 18 years of age and looking for Mental Health Services? If so, you can contact Centralized Intake directly at 1-833-696-5437 or scan the QR code to complete the referral form now.

Information  
about  
eligibility  
requirements

# Self Referral

# 95

### # Self-referrals

Self-referral link launched Sept. 17, 2021

19 of those 95 self-referrals were received outside of our regular business hours, between 4:30 pm and 10 pm.

**Our centralized intake is in partnership with:**





# Child & Youth Development Services

## Clients Receiving CYDS Services by Discipline and Community



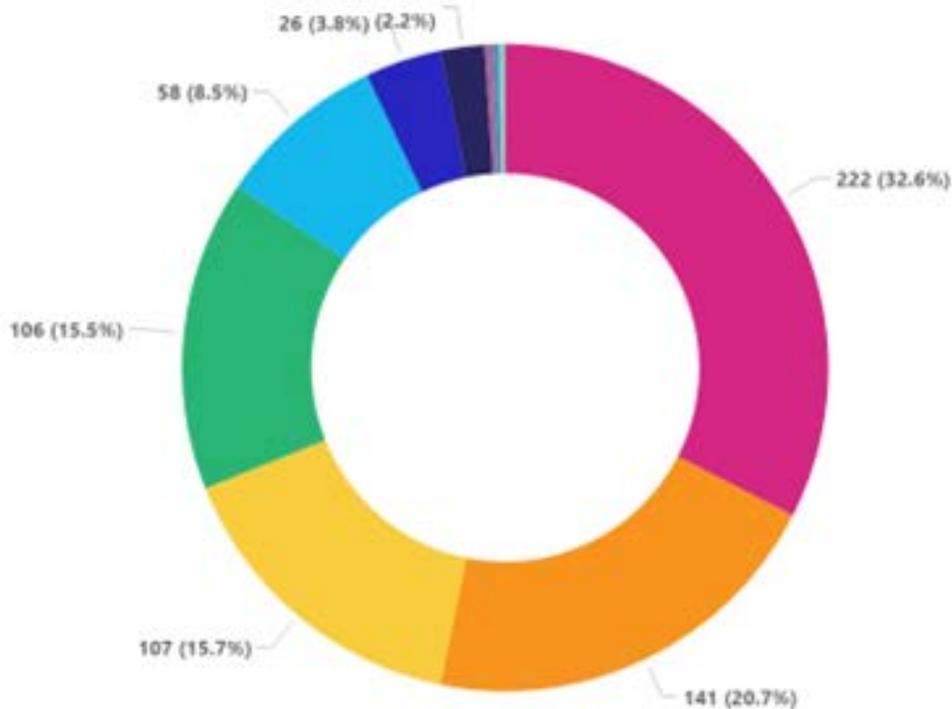
- Applied Behaviour Analysis (ABA)
- Physiotherapy
- Communication Disorder Assistant (CDA)
- Rehabilitation Assistant
- Infant & Child Development
- Speech-Language Pathology
- Occupational Therapy



# Top Referral Sources

## Child & Youth Development Services

Health care professionals and non-Indigenous children's services agencies accounted for nearly 70% of all CYDS referrals.



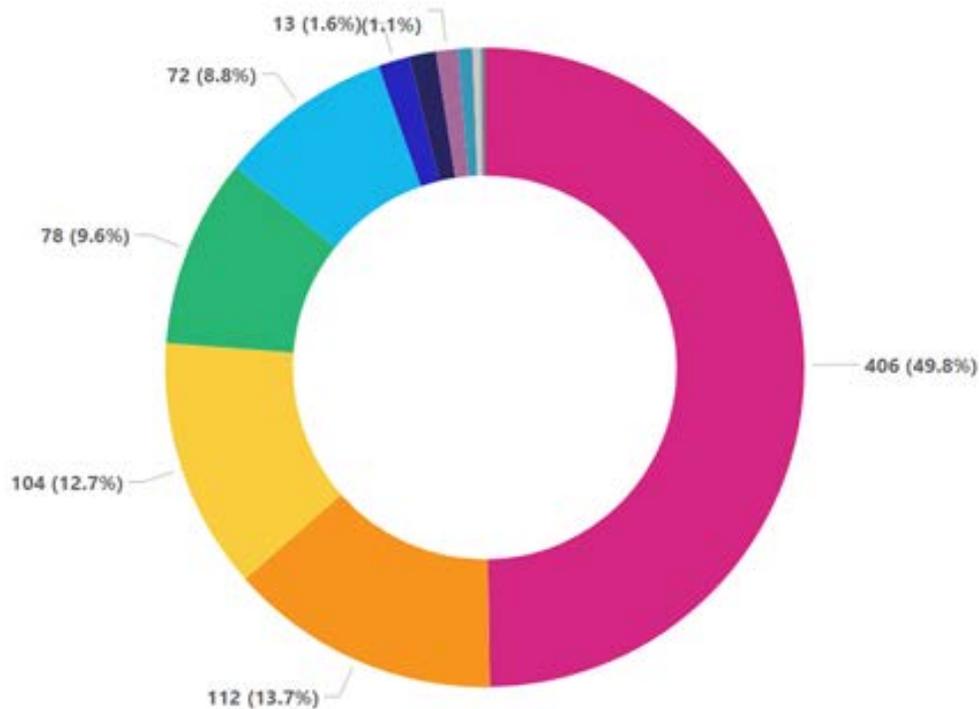
- Children's Services Agency Non-Indigenous
- Health Care Provider Other
- Family Doctor/Specialist
- Self, Family, or Friend
- Education
- Children's Services Agency Indigenous
- Child Welfare (Indigenous)
- Child Welfare (non-Indigenous)
- Out of Area Service Provider
- Other
- Probation



# Top Referral Sources

## Children & Youth Mental Health Services

Half of all Children & Youth Mental Health referrals were initiated by the client or their family.

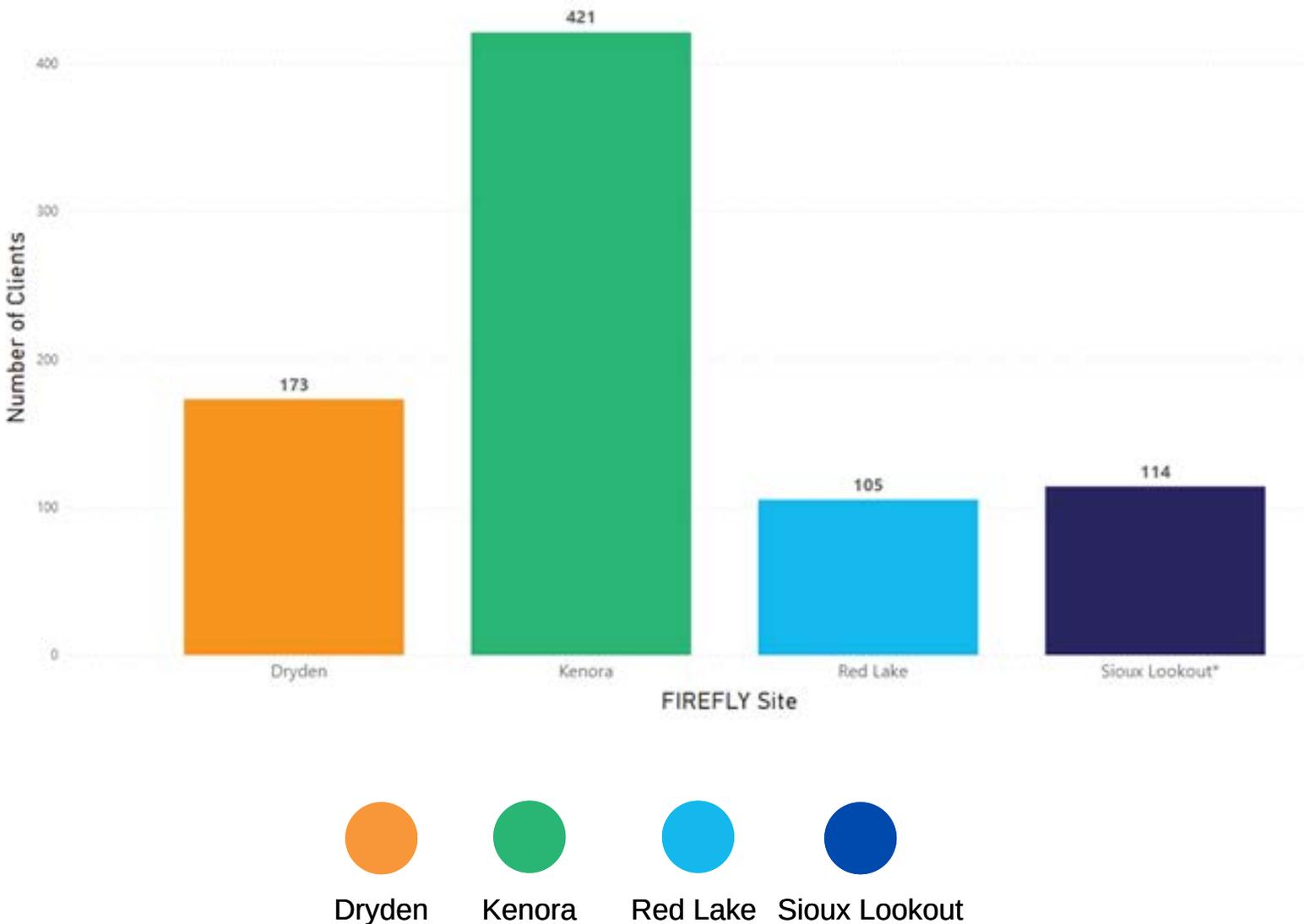


- Self, Family or Friend
- Child Welfare (non-Indigenous)
- Children's Services Agency Non-Indigenous
- Child Welfare (Indigenous)
- Education
- Other
- Health Care Provider Other
- Police
- Family Doctor/Specialists
- Probation
- Children's Services Agency (Indigenous)
- Youth Mental Health Court Worker



# Children's Mental Health Services

## Clients Receiving Services by Site

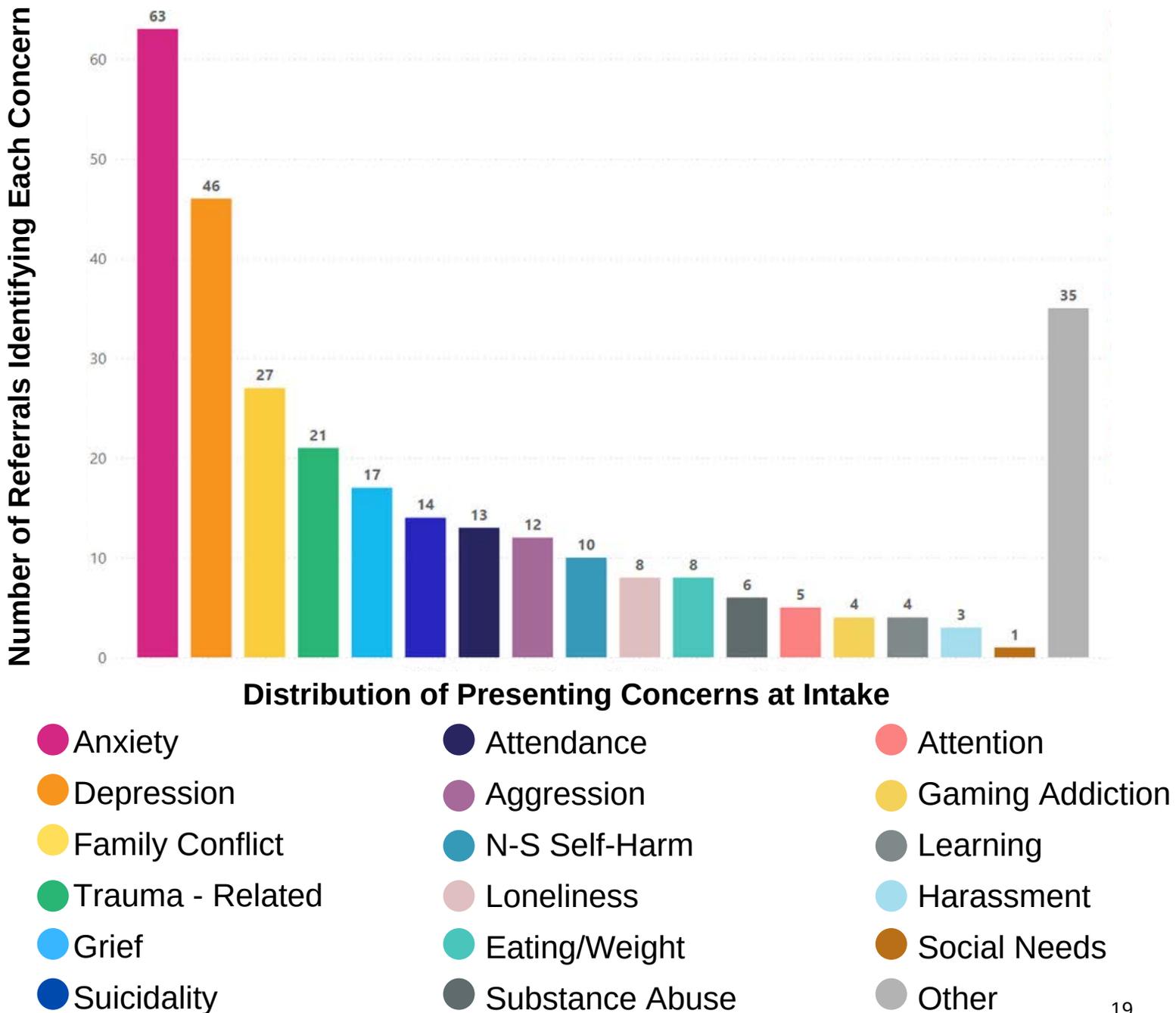


"The service provided by FIREFLY has been unbelievable. Not only has the service been surprisingly timely, but the personalized, wrap-around and comprehensive support provided by everyone we have worked with through FIREFLY has been second to none. Personally, I don't know how I would have coped without FIREFLY's support.

Thank you for everything...sincerely." - Caregiver



# Top Presenting Issues in In-School Counselling Partnership with KPDSB





# SNAP® Stop Now and Plan

SNAP® teaches children ages 6-11 and their families impulse control, emotion regulation and problem-solving skills – it is proven to help kids stay in school and out of trouble. If you and your child need help making better choices “in-the-moment”, we can help.



POWERED BY THE MINDS AT CHILD DEVELOPMENT INSTITUTE

# 12

# Families Completed

“This is an amazing program! Not only did it help with relations between myself and my child, but it gave me tools to deal with issues in my everyday life.”

- Caregiver Participant

# Tele Mental Health



# 55

# Clients Served



# Respite

**In-Home Respite**

**38**

# Clients Served

**Out-of-Home Respite**

**95**

# Clients Served

**Enhanced Autism Spectrum Disorder Respite**

**242**

# Clients Served



# Complex Special Needs

**8**

# Clients Served



# Youth Justice Programs

Youth Mental Health Court Worker

**8**

# Clients Served

Section 34 Assessments

**2**

# Clients Served

Youth Justice Committee

**17**

# Client Served

Youth Justice Counselling

**6**

# Clients Served



# Coordinated Service Planning

Coordinated Service Planning supports families with children and youth with multiple or complex special needs. Coordinated Service Planning links families to services and ensures that all the professionals involved with the family are working together as a team.

**187**

# Clients Served



# EarlyON

**FIREFLY operates EarlyON sites in Kenora at the Kenora Public Library, Minto Area Parent Resource Centre, and in Sioux Lookout at the Sioux Mountain Public School**



## 2774

# Parent/Caregiver Visits

## 1150

# Child Visits

EarlyON visits includes in person and virtual programming. Minto also includes curbside pick up for food programs and other basic necessities i.e., winter clothing, use of laundry facilities. Data reflects the 2021 calendar year.

## Early Years Highlights

- Stroller 'n Roll and Story Walks
- Community Kitchens - popular virtual program.
- New food security program - families received \$25 grocery gift cards every two weeks.
- First Nation Early Learning Collaboration Website relaunched.

The most favoured virtual program has been the Community Kitchens hosted by Red Lake CPNP and Kenora's Minto EarlyON sites in partnership with other service partners. Families receive all the needed ingredients in advance and joined in virtually from their home kitchen to create a family meal; often the whole family would participate in the process.





# Canadian Prenatal Nutrition Program (CPNP)



FIREFLY operates CPNP sites in Kenora and Red Lake

**215**

# Participants  
(includes parents / caregivers / children)

# Indigenous Professional Learning Opportunities

**137**

# First Nation Child Care Centres & Child and Family Programs located on reserve that received services from the Indigenous Professional Learning Opportunities Program

**3089**

# Visitors to the First Nations Early Learning Collaboration Website visitors

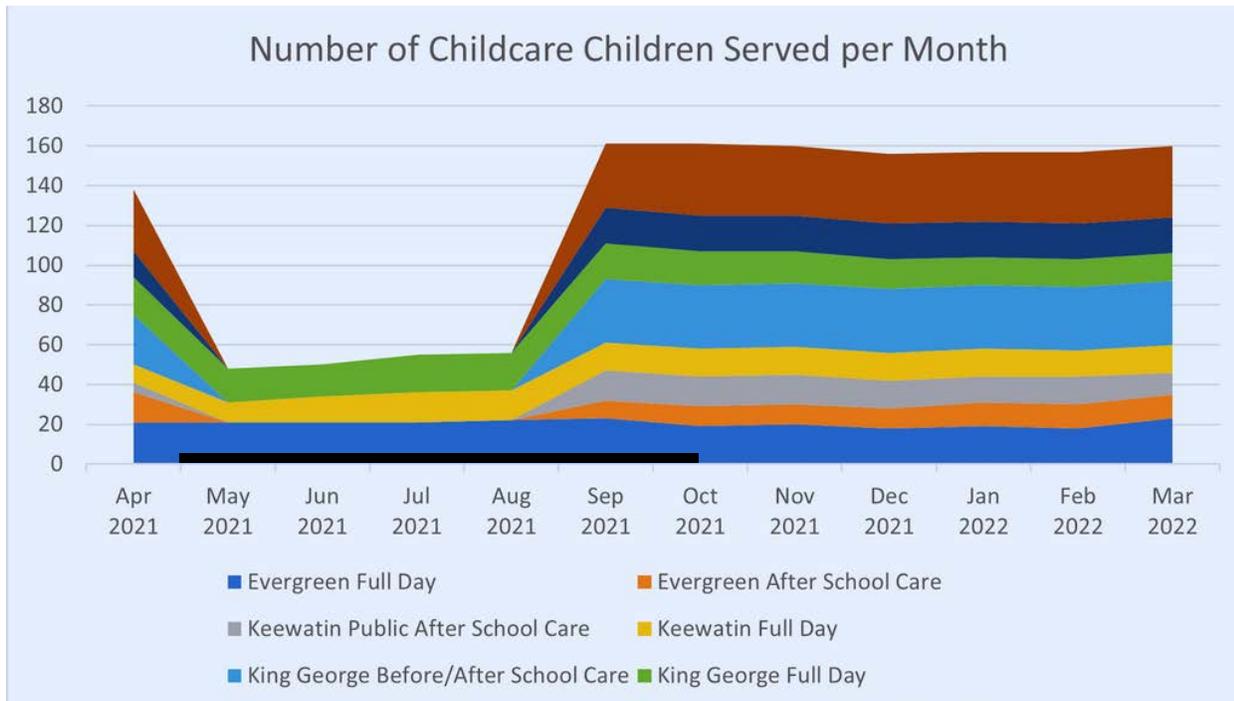
## New Initiatives

- Leadership training series
- Culture & language network
- Classroom strategies training series
- Tools for school
- Bundles for Early Childhood Education students
- Culture Make 'n Take Sessions

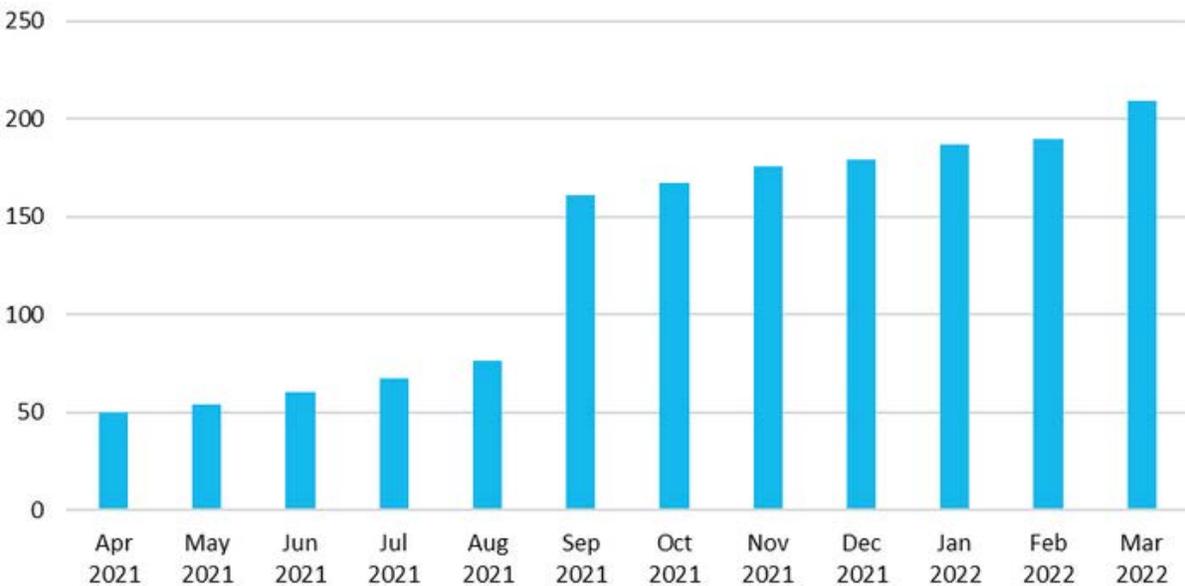




# Child Care



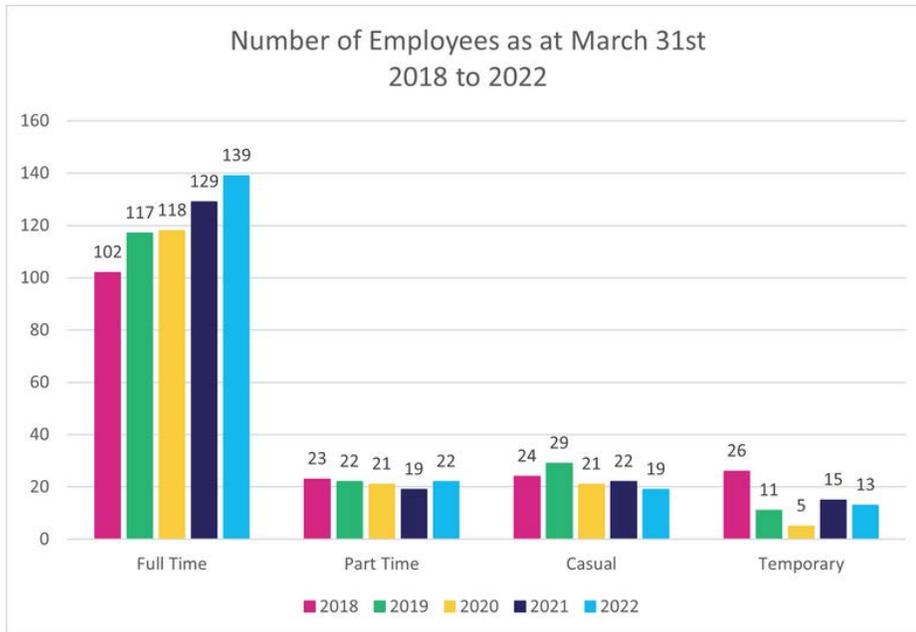
Number of Children on Waitlist for all Childcare Programs  
April 1, 2021 to March 31, 2022





# Human Resources

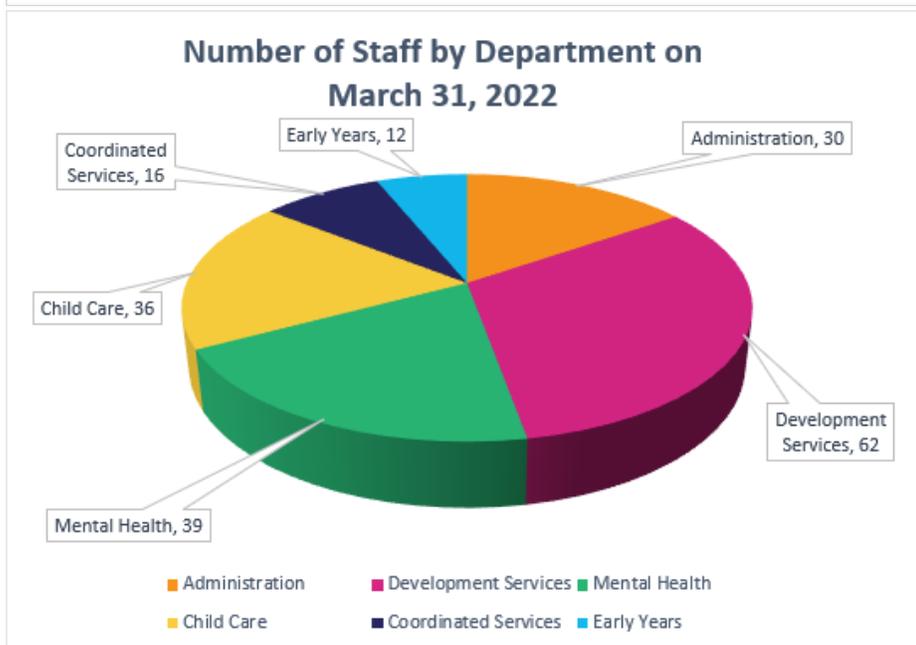
## Our Staff



54

# New Hires

Apr 1, 2021 - Mar 31, 2022



26

# New Students

Apr 1, 2021 to Mar 31, 2022

# Talent Retention



Employees with 0-5 years of service



Employees with 5-10 years of service



Employees with 10-15 years of service



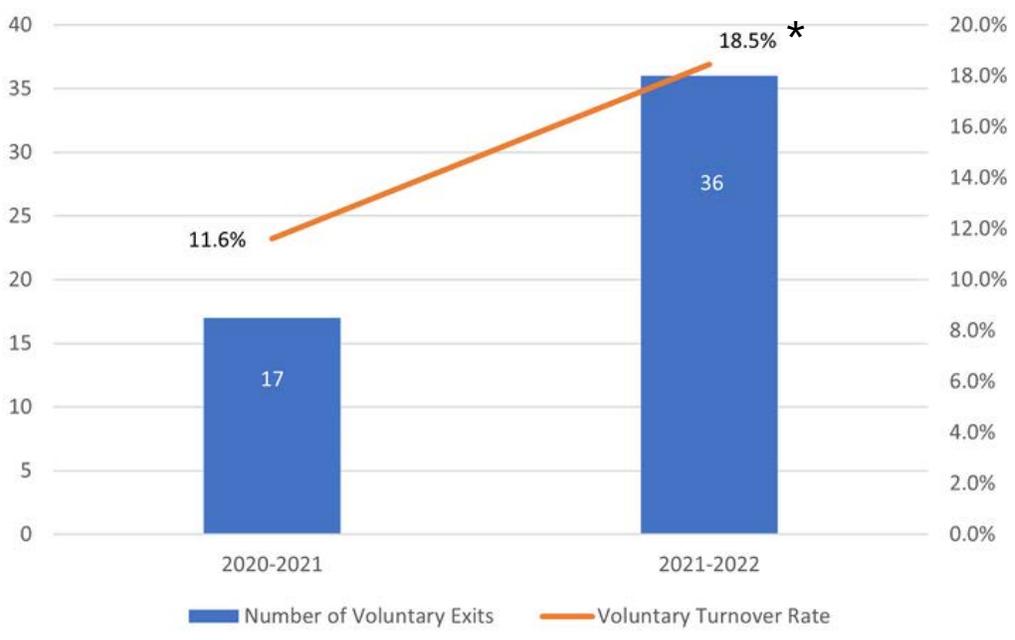
Employees with 15-20 years of service



Employees with 20+ years of service



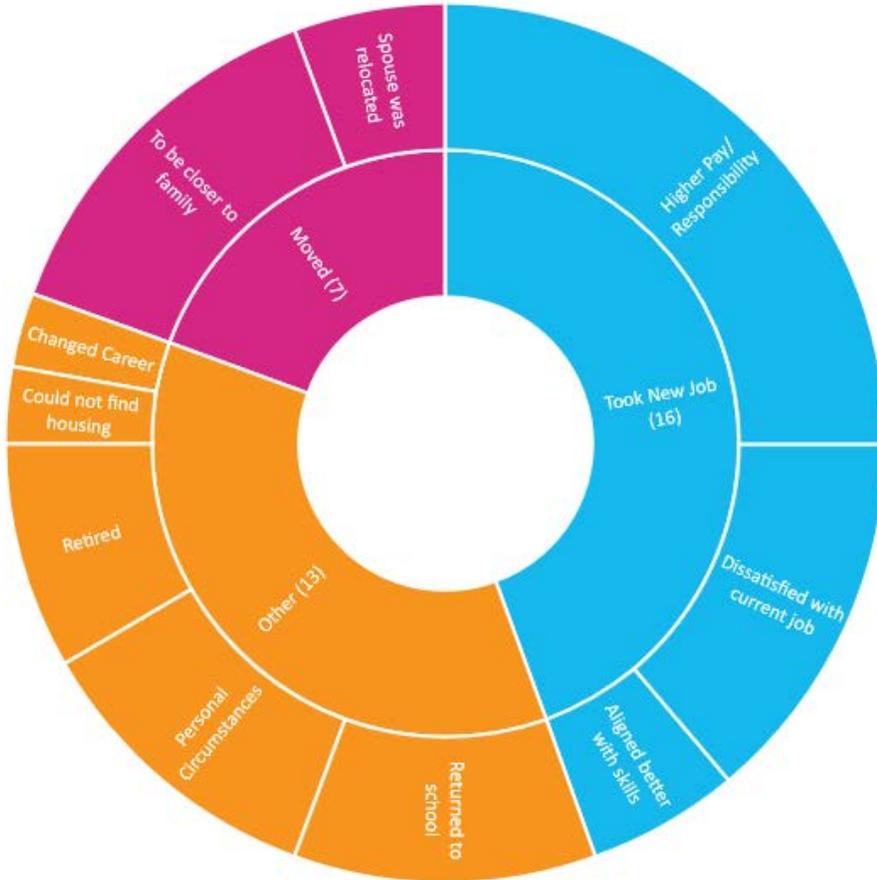
Voluntary Turnover  
2020-2021 vs 2021-2022



\*Canada-wide average voluntary turnover rate for last year was 21%.

# Reasons for Leaving FIREFLY April 1, 2021 to March 31, 2022

■ Took New Job (16) ■ Moved (7) ■ Other (13)



## FIREFLY Gives Back

Christmas Cheer (Atikokan)

Dryden Food Bank (Dryden)

Rainy River District Victim Services Program (Fort Frances)

Youth Wellness Hub (Kenora)

KARE at Indian Friendship Centre (Red Lake)

First Step Women's Shelter (Sioux Lookout)

# Client Experience



It has been a long road with my daughter who is dual diagnosed with Down's Syndrome and Autism (severe on the scale). The long fight for services and bringing dollars to the District so she and other kids could benefit. When the Government decided to put the OAP on hold while they examine the program. My daughter was fortunate enough to be next on the waitlist for "fee for service" at FIREFLY. We have been waiting for five years.

As for my experience with FIREFLY and the fee for services program, I was extremely impressed with how the program for ABA services was structured and delivered knowing full well the minimal amount of time and money FIREFLY had to develop the services, staff it with qualified people and deliver the program. We received the hybrid model (virtual supports) which I welcomed with open arms since it was five years of waiting for support, COVID-19 pandemic and my daughter's 18th birthday was fast approaching.

The FIREFLY staff are professional, down-to-earth and familiar with everyday issues families go through. They were understanding of barriers and the uniqueness of each child and the child's family dynamics. The knowledge and ability to quickly adapt our tailored program to changes in the environment and unforeseen circumstances, saved time, money and frustration for my daughter and us. I really liked that we looked at all the challenges and came up with a long-term and short-term plan of goals that could be implemented and tailored to the different environments my daughter lives in and experiences on a daily basis. We are now in our second round of services, and I have chosen to provide the school team with the same ABA support and strategies to ensure my daughter's success and that of the school team.

Thank you for your time and I hope the government provides the funding required for FIREFLY to continue the great work they have been doing.



## FIREFLY thanks all our Funders and Community Partners

### Funders

Ministry of the Attorney General  
Ministry of Children, Community and Social Services  
Ministry of Education

Ministry of Health  
Public Health Agency of Canada  
Public Safety Canada

### Community Partners

Anishinaabe Abinooji Family Services  
Best Start Network – Kenora & Rainy River Districts  
Bimose Tribal Council  
Canadian Mental Health Association  
Child & Community Resources (Sudbury)  
Children's Hospital of Eastern Ontario  
Children's Center Thunder Bay  
City of Dryden  
Community Counselling and Addictions Services, Red Lake  
Confederation College  
Conseil scolaire de district catholique des Aurores boréales  
Dryden Area Family Health Team  
Dryden Native Friendship Centre  
Dryden Regional Health Centre  
Dryden Regional Mental Health and Addiction Services  
Empowered Kids Ontario  
Fort Frances Tribal Area Health Services  
Health Care Collaborative Red Lake  
Hoshizaki House, Dryden  
Kenora & Lake of the Woods Regional Community Foundation  
Kenora Association for Community Living  
Kenora Catholic District School Board  
Kenora Chiefs Advisory  
Kenora District Services Board  
Kenora Public Library  
Kenora-Rainy River Districts Child and Family Services  
Keewatin-Patricia District School Board  
Knowledge Institute  
Lake of the Woods District Hospital  
Mary Berglund Community Health Centre  
Machin Township

Meno Ya Win Health Centre  
National Crime Prevention Centre's Crime Prevention Action Fund  
NeChee Friendship Centre  
New Starts Women's Shelter  
Nigonikaapawitang Nanadaamowin Program  
Nodin Child & Family Intervention Services  
Northwestern Health Unit  
Northwest Catholic District School Board  
NorWest Community Health Centres  
Nishnawbe-Gamik Friendship Centre, Sioux Lookout  
Northern Ontario Psychology Internship Consortium  
Northern Ontario School of Medicine  
Ontario Telehealth Network  
Ontario Provincial Police  
Partners for Planning  
Portage Youth Centre  
PRO KIDS (Positive Recreation Opportunities for Kids), Sioux Lookout  
Rainy River District School Board  
Red Lake Indian Friendship Centre  
Red Lake Madsen Public School Committee  
Red Lake Margaret Cochenour Memorial Hospital  
Saakaate House  
SickKids Hospital  
Sioux Lookout First Nations Health Authority  
Strongest Families Institute  
Thunder Bay Regional Hospital – Child & Adolescent Mental Health Unit  
Tikinagan Child and Family Services  
Treaty 3 Police Service  
United Native Friendship Centre, Fort Frances  
Weechi-it-te-win Family Services  
Yorkville University

The Kenora and Rainy River Districts FIREFLY Foundation is a new charity formed to support FIREFLY in their delivery of quality children's services. The objective of FIREFLY Foundation is to raise and donate funds for critical FIREFLY programs and services. Our mission at the Foundation is to help FIREFLY establish healthy people, resilient families, and vibrant communities.

"The Foundation is here to help FIREFLY care for children, youth and families go above and beyond."

*Foundation Board Chair Dr. Peter Harland*



## **FIREFLY Foundation**

Kenora and Rainy River Districts  
E-mail: [foundation@fireflynw.ca](mailto:foundation@fireflynw.ca)  
Office: 807-467-5417 x 2397  
Fax: 807-467-5553  
[www.fireflynw.ca/firefly-foundation](http://www.fireflynw.ca/firefly-foundation)



## FIREFLY Offices

Kenora  
820 Lakeview Drive  
Kenora, ON  
P9N 3P7  
807-467-5437  
Fax: 807-467-5553

Dryden  
75C Van Horne Avenue  
Dryden, ON  
P8N 2B2  
807-223-8550  
Fax: 807-223-2791

Sioux Lookout  
86-A Third Avenue N  
Sioux Lookout, ON  
P8T 1L2  
807-737-2086  
Fax: 807-737-1998

Fort Frances  
Ste. 201, 240 First Street E.  
Fort Frances, ON  
P9A 1K5  
807-274-7787  
Fax: 807-274-0482

Red Lake  
201 Howey Street, P.O. Box 1190  
Red Lake, ON  
POV 2M0  
807-727-9064  
Fax: 807-727-2686

Atikokan  
P.O. Box 2309, 211 Main Street  
Atikokan, ON  
POT 1C0  
807-597-4528  
Fax: 807-597-4484