



# FIREFLY

## BOARD OF DIRECTORS MINUTES

December 3, 2019

*Skype/Teleconference*

PRESENT VIA                   Debbie Larson                   Caroline Collins                   Peter Harland  
SKYPE:                         Jennifer Esterreicher         Tana Troniak                   Kim Vares  
                                      Alisha Hill

PRESENT VIA  
TELECONFERENCE:         Julianne Jollymore

REGRETS:                    Carlyne Bell                   Michelle Simone                   Chris Bonner-Vickers

STAFF VIA SKYPE:         Karen Ingebrigtsen         Bruce Meisner                   Ursula Larsson  
                                      Tammy Hanstead               Cathy Lundin Neill for SNAP presentation

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Ms. Debbie Larson called the meeting to order at 7:09 p.m.

### QUALITY OF CARE

Ms. Larson introduced Ms. Cathy Lundin Neill, FIREFLY Clinical Manager. Ms. Lundin Neill has led the SNAP (Stop Now and Plan) Program in Kenora for the past five years. Ms. Lundin Neill shared that the SNAP program keeps children in school and out of trouble by reducing disruptive behaviour. Ms. Lundin Neill provided handouts and an audio clip relating to the SNAP program for Board members prior to the meeting. Ms. Lundin Neill provided SNAP program evaluation details to the Board. Quantitative and Qualitative data was collected from parents, caregivers and teachers with consent, pre and post program. Dr. Jiang and his team came to Kenora six times, between February 2016 and April 2019 to meet with families, conducting 120 interviews during that time. There were 106 children participants in the SNAP program, 160 parents and caregivers during the four years of programming. Ms. Lundin Neill highlighted that when school staff used the SNAP strategy in the moment, keeping the problem small, they were better able to deal with instances at school and less likely to involve parents. A question and answer period followed.

Dr. Harland asked if children diagnosed with FASD (Fetal Alcohol Spectrum Disorder) were included in the SNAP Program. Ms. Lundin Neill shared that there were some children diagnosed with FASD in the SNAP program. Staff ensured that the SNAP program was right for the family and delivered at the right time. It was pointed out that these groups were very busy, with up to seven children in the group and it was noted that some children had sensory integration issues.

Ms. Hill asked what the future plans are for the SNAP program. Ms. Lundin Neill shared that the SNAP program was piloted in Kenora only. All FIREFLY locations have received formal SNAP training.

Ms. Ingebrigtsen thanked Ms. Lundin Neill for her leadership and guidance over the past few years leading the SNAP program in Kenora and now throughout the Region. The SNAP program is a huge success.





## COMMITTEE UPDATES

### *Fiscal Advisory*

Ms. Jollymore shared that the Investment policy was reviewed without amendments.

### *Governance and Quality Committee*

Ms. Larson highlighted Ms. Hoffmeister's Six Months in Review presentation. There was a significant decrease in time waiting for service, due to the implementation of brief services, Kenora staff travelling to Red Lake and Sioux Lookout to provide service, and the delivery of service in the far north.

Ms. Larson shared that the evaluation process will be revised and shared with the Board in January.

## CORRESPONDENCE/READING

- **ANHP Media Release**  
Ms. Ingebrigtsen provided an All Nations Health Partners update. FIREFLY has been engaged with ANHP, which includes many partners working together to improve health care. There will be an announcement from ANHP on Wednesday, December 4<sup>th</sup> at 3:00 P.M. at the Clarion Lakeside Inn. More details will be shared as they become available.

## NEW BUSINESS

- **Family Engagement Sessions**  
Ms. Jollymore shared some highlights from the Family Engagement session in Dryden. The facilitator spoke of her experience with her ten year old daughter's journey, amazing to hear her perspective. She spoke of the importance of engaging clients on every single level, creating a positive culture for families. Excellent handouts were provided, including a road map. Family Engagement is an ongoing process on all system levels.
- **CMHO Conference**  
Ms. Larson provided an update from the CMHO Conference that was attended by herself, Ms. Bell, Ms. Collins and Ms. Ingebrigtsen. Sunday's Conference was focused on Governance and leadership through transformation. Monday's Conference was about service delivery, accelerating into the future. There were several sessions to choose from on Tuesday, including Integrating Autism and Mental Health Services in Ontario and Family Partnership in Mental Health: Learnings from Eastern Ontario.

A question and answer period followed.

## IN CAMERA

Motion #5      Moved by Julianne Jollymore  
                    Seconded by Peter Harland  
                    That the Board moves to in-camera at 8:39 p.m.  
                    CARRIED

EVALUATION

Dr. Harland welcomed our two new Board members. Dr. Harland shared that he is amazed how much ground is covered during our meetings, thanking Ms. Larson for her attention to the agenda. The SNAP program is very interesting, wishing this program had been available in the past. Thank you Ms. Lundin Neill for outlining the program. Dr. Harland enjoyed FIREFLY's first Skype meeting, sharing that we will all become familiar with the new technology. Dr. Harland appreciates the detailed CEO reports as these are very informative.

NEXT MEETING

Tuesday, January 28, 2020 at 7:00 p.m.

ADJOURNMENT

Having no further business, the Chairperson accepted a motion to adjourn at 8:52 p.m.



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Tammy Hanstead  
Recorder

January 13, 2020

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Date



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Debbie Larson  
Chairperson

January 13, 2020

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Date