

# Media Release

## **FIREFLY – 15 May 2020 (For Immediate Release) – FIREFLY Continues to Offer Virtual Services**

Yesterday, Premier Ford announced a gradual restarting of health care services including in-person counselling and delivery of services by health professional such as Children’s Treatment Services beginning Tuesday, May 19, 2020.

FIREFLY will be continuing to offer only virtual services at this time while we work as an organization to develop processes and practices to deliver in-person services while we continue to protect the health, safety staff and the children, youth, and families in the communities we serve. The health and well-being of our communities is core to the work that we do and we look forward to moving forward with in-person services as soon as it is safe to do so.

At this time, FIREFLY EarlyON Centres in Kenora, Minto and Sioux Lookout also remain close. FIREFLY continues to offer childcare services for essential service workers as coordinated by the Kenora District Services Board. Interested families can visit [www.kdsb.on.ca](http://www.kdsb.on.ca) for more information and to apply for a space.

We encourage families and youth to reach out if they are in need of services such as mental health counselling as we recognize that COVID-19 may be causing stress and anxiety in our communities. FIREFLY continues to accept referrals from third-parties and families and youth. You can visit the website at [www.fireflynw.ca](http://www.fireflynw.ca) > Access to Services to see all the ways you can reach out to our Centralized Intake or call us at 1-833-696-5437.

If you have general questions, questions about closures, or questions regarding FIREFLY EarlyON or Childcare, please contact us at 1-800-465-7203.

If you are experiencing a crisis or emergency, please call Kenora-Rainy River District Crisis Response at 1-866-888-8988 or attend your local emergency department.

Follow FIREFLY on social media for the most up-to-date information.

Facebook: @fireflynw

Instagram: FIREFLY\_NW

Twitter: @FIREFLY\_NW

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