

# Media Release

## **FIREFLY – 24 March 2020 (For Immediate Release) – FIREFLY Continues to Offer Services**

FIREFLY offices remain closed to the public until at least April 6, 2020; however, we are pleased to advise that we are continuing to offer services to children, youth and families in all our communities. We will be providing these services virtually utilizing either telephone or video-conferencing, depending on the client's preference. This means that children, youth and families can receive services from the comfort of their own homes.

At this time, FIREFLY childcare programs and EarlyON Centres in Kenora and Sioux Lookout remain closed. The FIREFLY EarlyON Centre in Minto is continuing food provision programs for existing clients using a touchless system. Existing clients can visit the centre and follow the instructions on the door to access these services.

FIREFLY continues to accept referrals from third-parties and families and youth. You can visit the website at [www.fireflynw.ca](http://www.fireflynw.ca) > Access to Services to see all the ways you can reach out to our Centralized Intake.

If you have general questions, questions about closures, or questions regarding FIREFLY EarlyON or Childcare, please contact us at 1-800-465-7203.

Our intake line remains open. For referrals or to connect with a service, please contact our FIREFLY Centralize Intake line at 1-833-696-5437.

If you are experiencing a crisis or emergency, please call Kenora-Rainy River District Crisis Response at 1-866-888-8988 or attend your local emergency department.

Follow FIREFLY on social media for the most up-to-date information.

Facebook: @fireflynw

Instagram: FIREFLY\_NW

Twitter: @FIREFLY\_NW

### **Contact:**

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